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## Vehicle Technician

Location: Reference: Company: Stellenbosch #CAW005494/LH SydSen Recruit

Our client in Stellenbosch is looking for a vehicle technician to join their team. The ideal candidate should be able to work with a team to ensure customers' overall experience exceed their expectations and that excellent service is consistently given.

## Minimum requirements:

- Qualified motor vehicle technician (Red Seal)
- Fully Bilingual (English / Afrikaans)
- Third SA language would be advantageous
- · Dealership experience preferably premium brand
- Computer literacy
- Customer focused
- Driven and goal orientated

## Key performance areas:

- · Complete repair orders efficiently and timeously within the allocated time
- Achieve workshop labour targets by working efficiently and upselling where possible
- Diagnosing customer problems, providing appropriate solutions and communicating these effectively
- Ensure parts are ordered timeously, and booked out to job cards to enable timeous repair completion
- To keep informed on the changes in technology by attending training, reading bulletins and acquiring the knowledge to serve customers' needs
- To support the service manager and foreman with tasks that are beneficial to the company
- Manage adherence to all dealership business processes and promote ongoing continuous improvements
- To ensure workstations/equipment/tools and all vehicles are kept neat, clean and tidy and treated with care

## Please note only candidates with the required experience will be contacted and considered. If you are not contacted within 14 days, kindly consider your application unsuccessful.

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