

FlySafair named Best Airline Africa and Indian Ocean by TripAdvisor travellers

FlySafair has been named Best Airline Africa and Indian Ocean in the 2018 TripAdvisor Travellers' Choice Awards for Airlines, which highlights the world's top carriers based on the number of reviews and ratings gathered over a 12-month period worldwide.



“When we started FlySafair it was obvious to us that focusing on strong basics like affordability, punctuality and friendly service would help us win consumer favour in a very competitive market. To have travellers acknowledge FlySafair for these things, gives us confidence that we are on the right track,” says Kirby Gordon, head of sales and distribution at FlySafair.

Indeed, words which travellers most frequently use to describe FlySafair, include “always on time”, “value for money”, “better rates” and “friendly staff”. The airline performed well across the ratings categories scoring particularly high marks under value for money and cleanliness.

Bryan Saltzburg, senior vice president and general manager for TripAdvisor Flights said: “As the airline industry introduces new fare products and a widening array of in-flight offerings, consumers continue to seek out the carriers that deliver value and a quality experience.”

In the three and a half years since FlySafair began operations, the airline has done much to dispel the notion that a budget air service somehow entails lower quality. The airline has maintained its ranking from leading international airline data management firm, OAG, as the most on-time airline in the world for two consecutive seasons and the confidence this has instilled in travellers has been telling. President Cyril Ramaphosa himself was recently spotted flying with FlySafair, entrusting the airline with his tight schedule.

“ President Ramaphosa on-board a Fly SafAir flight to Durban this morning... [#NewDawnThings @MYANC](#)
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[Results for the 2018 TripAdvisor Travellers' Choice awards for Airlines.](#)

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