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Assistant Leader

Location: Job level: Reference: Company: Tzaneen Mid #82191 <u>Cape Union Mart</u>

Duties and responsibilities:

- · Assisting in managing all aspects of a store
- · Maximising turnover and profit
- · Minimise shrinkage by monitoring stock related risks
- · Deliver exceptional customer service by implementing customer experience strategy
- · Lead talent selection, training, coaching, retention and recognise initiatives for all team members
- Innovative visual merchandising to optimise sales
- · Implement all company policies and procedures
- · Maintaining health and safety practices
- · Optimise team through creating an inspiring environment
- Align team members to company culture and create fun

Behavioural requirements:

- · Honesty in dealing with cash or finances
- Inspirational leadership and passion
- Taking ownership
- Building and maintaining relationships
- · Innovation and ability to deal with change management
- Thinking adaptability

Minimum requirements:

- Three years of management retail experience
- Matric or equivalent
- Microsoft computer proficiency
- Clear criminal record
- · Ability to communicate effectively at all levels

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