

Three African airports honoured at Airport Service Quality Awards



By Ilse van den Berg

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Airports Company South Africa's (Acsa) George Airport and King Shaka International Airport, as well as another African airport, Nairobi Airport, were honoured at the Airports Council International (ACI) Airport Service Quality (ASQ) Awards.



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The Garden Route's George Airport was named Africa's Best Airport by Region (under two million passengers per year) and Durban's King Shaka International Airport came in third place in the Best Airport by Region (over two million passengers per year) category - after Morocco's Casablanca Airport (first place) and Mauritius Airport (second place).

Kenya's Nairobi Airport was named Most Improved Airport by Region.

The ACI awards programme is described as the world's premier passenger service benchmarking programme for airports where passengers rate airports according to their travelling experience.



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Said Senzeni Ndebele, Acsa's corporate affairs senior manager for regional airports: "We are very pleased to have received yet another Airports Council International acknowledgement of George Airport's passenger service excellence, as voted for by the passengers that have arrived and departed from the airport."

George Airport, which welcomed over 663,331 passengers last year, not only plays a central role in the region's tourist economy, but is a national distribution hub for cargo such as flowers, fish, oysters, herbs, and ferns.

For more, view all the winners [here](#).

ABOUT ILSE VAN DEN BERG

Ilse is a freelance journalist and editor with a passion for people & their stories (check out Passing Stories). She is also the editor of Go & Travel, a platform connecting all the stakeholders in the travel & tourism industry. You can check out her work [here](#) and [here](#). Contact Ilse through her website [here](#).

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